



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

<http://www.dmas.state.va.us>

MEDICAID MEMO

TO: All Programs of All Inclusive Care for the Elderly (PACE) Organizations within the Commonwealth of Virginia

FROM: Cynthia B. Jones, Director
Department of Medical Assistance Services (DMAS)

MEMO: Special

DATE: 6/30/2016

SUBJECT: Removal of Adult Day Care Center (ADCC) Licensure Requirement from PACE Sites Serving Only PACE Participants - **Effective July 1, 2016**

The purpose of this memorandum is to inform all PACE organizations that on February 25, 2016, the Virginia General Assembly approved House Bill (HB) 435, amending the *Code of Virginia* at 63.2-1701 to exempt PACE organizations providing services solely to PACE participants from the requirement to be licensed by the Virginia Department of Social Services (VDSS) as Adult Day Care Centers (ADCC).

This legislation will take effect July 1, 2016.

As of July 1, 2016, the Department of Medical Assistance Services (DMAS), will no longer require as a condition of participation that PACE be ADCC licensed when serving only PACE participants in their day centers, although organizations may opt to maintain licensure. PACE sites serving non-PACE participants in their day centers must continue to maintain a current ADCC licensure as a condition of participation, per the *Code of Virginia* 63.2-1701.

Virginia PACE regulation 12 VAC 30-50-335-Section F, requiring PACE be licensed as an ADCC, is in the process of being amended to reflect the amendment to the *Code of Virginia*. All two-way contracts between DMAS and PACE organizations will also be amended to reflect these *Code* and regulatory amendments.

ADDITIONAL INFORMATION ON PACE WITHIN THE COMMONWEALTH OF VIRGINIA

Please visit DMAS' PACE website at: www.dmas.virginia.gov/Content_pgs/ltc-pace.aspx for additional information about PACE in Virginia, or e-mail questions to wendy.boggs@dmas.virginia.gov.

COMMONWEALTH COORDINATED CARE

Commonwealth Coordinated Care (CCC) is a managed care program that is coordinating care for thousands of Virginians who have both Medicare and Medicaid and meet certain eligibility requirements. Please visit the website at http://www.dmas.virginia.gov/Content_pgs/altc-home.aspx to learn more.

MANAGED CARE PROGRAMS

Many Medicaid individuals are enrolled in one of the Department's managed care programs (Medallion 3.0, CCC and PACE). In order to be reimbursed for services provided to a managed care enrolled individual, providers must follow their respective contract with the managed care plan/PACE provider. The managed care plan/PACE provider may utilize different prior authorization, billing, and reimbursement guidelines than those described for Medicaid fee-for-service individuals. For more information, please contact the individual's managed care plan/PACE provider directly.

Contact information for managed care plans/PACE providers can be found on the DMAS website for each program as follows:

- Medallion 3.0: http://www.dmas.virginia.gov/Content_pgs/mc-home.aspx
- Commonwealth Coordinated Care (CCC): http://www.dmas.virginia.gov/Content_pgs/mmfa-isp.aspx
- Program of All-Inclusive Care for the Elderly (PACE):
http://www.dmas.virginia.gov/Content_atchs/ltc/PACE%20Sites%20in%20VA.pdf

VIRGINIA MEDICAID WEB PORTAL

DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, payment status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmas.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the Xerox State Healthcare Web Portal Support Help desk toll free, at 1-866-352-0496 from 8:00 a.m. to 5:00 p.m. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

KEPRO PROVIDER PORTAL

Providers may access service authorization information including status via KEPRO's Provider Portal at <http://dmas.kepro.com>.

"HELPLINE"

The "HELPLINE" is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The "HELPLINE" numbers are:

- 1-804-786-6273 Richmond area and out-of-state long distance
- 1-800-552-8627 All other areas (in-state, toll-free long distance)

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid Provider Identification Number available when you call.